

# World Federation Congress

Venue – Grand Millennium, Ballroom- 71 Mayoral Drive, Cnr Vincent Street, Auckland

## Tuesday 11<sup>th</sup> March 2025

<i>Start time</i>	<i>Scheduled</i>	<i>Duration</i>
4:30 pm	WFBSC / BSCNZ Welcome and Registration event: NZ wine and cheese	2.5 hours

## Wednesday 12<sup>th</sup> March 2025

<i>Start time</i>	<i>Scheduled</i>	<i>Duration</i>
9.00am	Greetings and introduction: Kerre Woodham, Chris Tietjens, Stan Doobin	30 min
9.30am	<b>Topic:</b> A new approach to Robotics  <b>Speaker:</b> Minas Liarokapis Co-Founder / CTO, Acumino   Director, New Dexterity   Associate Professor, The University of Auckland   Chair, New Zealand - Robotics, Automation, and Sensing (NZ-RAS)	30 min
10.00am	<b>Panel discussion:</b> Current and future integration of Robotics within the commercial cleaning industry	45 min
10:45am	<b>Morning Tea</b>	15 min
11.00am	<b>Topic:</b> The Impact of AI on Diverse Industries and Future Prospects for Building Service Contractors  <b>Speaker:</b> Justin Flitter Founder of NewZealand.AI   Host of the AI-Roadshow.com Masterclass Events   AI Keynote Speaker   Director of Business Mentors NZ.	30 min
11.30am	Breakout sessions to discuss the tasks, workflows or processes you think AI could augment or automate within the industry	30 min
12.00pm	Q&A with Justin: workshop concluded	30 min
12.30pm	<b>Lunch break</b>	1 hour
1.30pm	<b>Topic:</b> A Global overview on Modern Slavery  <b>Speaker:</b> Amy Muranko – Director of Global Impact	30 min
2.00pm	<b>Topic:</b> Discover the Hidden Realities of Modern Slavery  <b>Speaker:</b> Gareth Marriott: OCS Managing Director Australasia	30 min
2.30pm	<b>Topic:</b> The transformational work of Global Impact and why they are our chosen charity	10 min

2.40pm	<b>Afternoon Tea</b>	20 min
3.00pm	<b>Topic:</b> Transformational leadership  <b>Speaker:</b> Bruce Cotterill; five-time CEO, published author, and professional director, Bruce will share insights on transformational leadership	1 hour
4:00pm	Close of day – recap from Kerre Woodham	15 min

## Dinner – Auckland Museum

6.00 pm	Welcome drinks, cultural welcome
7.00pm–12pm	Dinner at “Under the Dome”, 3 course meal and live music

## Thursday 13<sup>th</sup> March 2025

<i>Start time</i>	<i>Scheduled</i>	<i>Duration</i>
9.00am	Greetings	15 min
9:30am	<b>Topic:</b> Global Sustainability and Legislation: Trends, Expectations, and Impacts on Business Reporting.  <b>Speaker:</b> Martin Fryer - Head of Strategy and Disclosers Think Step, ( <a href="#">4</a> ) <a href="#">Martin Fryer MBA   LinkedIn</a>	30 min
10am	Panel discussion: Industry experts share their Perspectives on Sustainability reporting	30 min
10.45am	<b>Morning Tea</b>	30 min
11:00am	<b>Speaker:</b> Harold Hillman - Ed.M. from Harvard University and a Ph.D. in clinical psychology from the University of Pittsburgh (USA). <a href="https://www.drharoldhillman.com/">https://www.drharoldhillman.com/</a> , <a href="https://www.celebrityspeakers.co.nz/speakers/harold-hillman">https://www.celebrityspeakers.co.nz/speakers/harold-hillman</a>	1 hour
12.15pm	<b>Lunch</b>	1 hour
1:00pm	<b>Topic:</b> Detecting Deception  <b>Speaker:</b> Trevor Slater; Chief Operations Officer of the Resolution Institute and is the manager of Restorative Justice training and accreditation services in Aotearoa New Zealand; <a href="https://nz.linkedin.com/in/trevor-slater-04b3b231">https://nz.linkedin.com/in/trevor-slater-04b3b231</a>	1 hour
2:00pm	<b>Afternoon Tea</b>	1 hour
3:00pm	Panel discussion: A round up of key learnings from the WFBSC leaders - congress 2025 highlights  Moderator: Kerre Woodham - Well-known New Zealand journalist, radio presenter, author, and columnist BSC Industry Leaders Panel	1 hour

<i>4:00pm</i>	Crowd address – NZ National President / WFBSC Stan Dooban Global President	15 min
---------------	--	--------

<i>4:15pm</i>	Kerre Mclvor - Close of conference	15 min
---------------	------------------------------------	--------