

World Federation Congress

Venue – Grand Millennium, Ballroom- 71 Mayoral Drive, Cnr Vincent Street, Auckland

Tuesday 11th March 2025

<i>Start time</i>	<i>Scheduled</i>	<i>Duration</i>
4:30 pm	WFBSC / BSCNZ Welcome and Registration event: NZ wine and cheese	2.5 hours

Wednesday 12th March 2025

<i>Start time</i>	<i>Scheduled</i>	<i>Duration</i>
8.00am	Registrations open	1 hour
9.00am	Greetings and introduction: Kerre Woodham, Chris Tietjens, Stan Doobin	30 min
9.30am	Topic: A new approach to Robotics Speaker: Minas Liarokapis Co-Founder / CTO, Acumino Director, New Dexterity Associate Professor, The University of Auckland Chair, New Zealand - Robotics, Automation, and Sensing (NZ-RAS)	30 min
10.00am	Panel discussion: Current and future integration of Robotics within the commercial cleaning industry	45 min
10:45am	Morning Tea	15 min
11.00am	Topic: The Impact of AI on Diverse Industries and Future Prospects for Building Service Contractors Speaker: Justin Flitter Founder of NewZealand.AI Host of the AI-Roadshow.com Masterclass Events AI Keynote Speaker Director of Business Mentors NZ.	30 min
11.30am	Breakout sessions to discuss the tasks, workflows or processes you think AI could augment or automate within the industry	30 min
12.00pm	Q&A with Justin: workshop concluded	30 min
12.30pm	Lunch break	1 hour

1.30pm	Topic: A Global overview on Modern Slavery Speaker: Amy Muranko – Director of Global Impact	30 min
2.00pm	Topic: Discover the Hidden Realities of Modern Slavery Speaker: Gareth Marriott: OCS Managing Director Australasia	30 min
2.30pm	Topic: The transformational work of Global Impact and why they are our chosen charity	10 min
2.40pm	Afternoon Tea	20 min
3.00pm	Topic: Transformational leadership Speaker: Bruce Cotterill; five-time CEO, published author, and professional director, Bruce will share insights on transformational leadership	1 hour
4:00pm	Close of day – recap from Kerre Woodham	15 min

Dinner – Auckland Museum

6.00 pm	Welcome drinks, cultural welcome
7.00pm–12pm	Dinner at “Under the Dome”, 3 course meal and live music

Thursday 13th March 2025

<i>Start time</i>	<i>Scheduled</i>	<i>Duration</i>
9.00am	Greetings and recap – Kerre Woodham	15 min
9:15am	Topic: Introducing world leading tissue manufacturing using geo-thermal steam to provide zero carbon output Speaker: Mark Stevens: General Manager B2B Sales - New Zealand at Essity Australasia	15 min
9:30am	Topic: Global Sustainability and Legislation: Trends, Expectations, and Impacts on Business Reporting. Speaker: Martin Fryer - Head of Strategy and Disclosers Think Step, (4) Martin Fryer MBA LinkedIn	30 min
10am	Panel discussion: Industry experts share their Perspectives on Sustainability reporting	45 min
10.45am	Morning Tea	30 min

11:15am	<p>Speaker: Harold Hillman - Ed.M. from Harvard University and a Ph.D. in clinical psychology from the University of Pittsburgh (USA). https://www.drharoldhillman.com/, https://www.celebrityspeakers.co.nz/speakers/harold-hillman</p>	1 hour
12:15pm	Lunch	1 hour
1:15pm	<p>Topic: Detecting Deception</p> <p>Speaker: Trevor Slater; Chief Operations Officer of the Resolution Institute and is the manager of Restorative Justice training and accreditation services in Aotearoa New Zealand; https://nz.linkedin.com/in/trevor-slater-04b3b231</p>	1 hour
2:15pm	Afternoon Tea	45 min
3:00pm	<p>Panel discussion: A round up of key learnings from the WFBSC leaders - congress 2025 highlights</p> <p>Moderator: Kerre Woodham - Well-known New Zealand journalist, radio presenter, author, and columnist BSC Industry Leaders Panel</p>	1 hour
4:00pm	Crowd address – NZ National President / WFBSC Stan Dooban Global President	15 min
4:15pm	Kerre Woodham - Close of conference	15 min