

World Federation Conference

Tuesday 11th March 2025

<i>Start time</i>	<i>Scheduled</i>	<i>Duration</i>
9.00am – 2.00pm	WFBSC board meeting	
1.30 – 3.00 pm	BSCNZ council meeting	
3.30 – 4.00 pm	BSCNZ National AGM	30 min
4:30 pm	WFBSC / BSCNZ Welcome event: NZ wine and cheese	2.5 hours

Wednesday 12th March 2025

<i>Start time</i>	<i>Scheduled</i>	<i>Duration</i>
9.00am	Greetings and introduction	15 min
		15 min
9.30am	Topic: A new approach to Robotics Speaker: Minas Liarokapis Co-Founder / CTO, Acumino Director, New Dexterity Associate Professor, The University of Auckland Chair, New Zealand - Robotics, Automation, and Sensing (NZ-RAS)	30 min
10.00am	Panel discussion: Current and future integration of Robotics within the commercial cleaning industry	45 min
10:45am	Morning Tea	15 min
11.00am	Topic: The Impact of AI on Diverse Industries and Future Prospects for Building Service Contractors Speaker: Justin Flitter Founder of NewZealand.AI Host of the AI-Roadshow.com Masterclass Events AI Keynote Speaker Director of Business Mentors NZ.	30 min
11.30am	Breakout sessions to discuss the tasks, workflows or processes you think AI could augment or automate within the industry	30 min
12.00pm	Q&A with Justin: workshop concluded	30 min
12.30pm	Lunch break	1 hour
1.30pm	Topic: A Global overview on Modern Slavery Speaker: Amy Muranko – Director of Global Impact	30 min
2.00pm	Topic: Discover the Hidden Realities of Modern Slavery Speaker: Gareth Marriott: OCS Managing Director Australasia	30 min
2.30pm	Topic: The transformational work of Global Impact and why they are our chosen charity Speaker: Ash Taylor:	10 min
2.40pm	Afternoon Tea	20 min

3.00pm	Topic: Transformational leadership	1 hour
	Speaker: Bruce Cotterill; five-time CEO, published author, and professional director, Bruce will share insights on transformational leadership	
4:00pm	Close of day – recap from Kerre.	15 min

Dinner – Auckland Museum

6.00 pm	Welcome drinks
7.00pm–12pm	Dinner

Thursday 13th March 2025

<i>Start time</i>	<i>Scheduled</i>	<i>Duration</i>
9.00am	Greetings	15 min
9:30am	Topic: Global Sustainability and Legislation: Trends, Expectations, and Impacts on Business Reporting. Speaker: Martin Fryer - Head of Strategy and Disclosers Think Step, (4) Martin Fryer MBA LinkedIn	30 min
10am	Panel discussion: Industry experts share their Perspectives on Sustainability reporting	30 min
10.45am	Morning Tea	30 min
11:00am	Speaker: Harold Hillman - Ed.M. from Harvard University and a Ph.D. in clinical psychology from the University of Pittsburgh (USA). https://www.drharoldhillman.com/ , https://www.celebrityspeakers.co.nz/speakers/harold-hillman	1 hour
12.15pm	Lunch	1 hour
1:00pm	Topic: Detecting Deception Speaker: Trevor Slater; Chief Operations Officer of the Resolution Institute and is the manager of Restorative Justice training and accreditation services in Aotearoa New Zealand; https://nz.linkedin.com/in/trevor-slater-04b3b231	1 hour
2:00pm	Afternoon Tea	1 hour
3:00pm	Panel discussion: A round up of key learnings from the WFBSC leaders - congress 2025 highlights Moderator: Kerre Woodham - Well-known New Zealand journalist, radio presenter, author, and columnist BSC Industry Leaders Panel:	1 hour
4:00pm	Crowd address – NZ National President / WFBSC Stan Dooban Global President	15 min
4:15pm	Kerre Mclvor - Close of conference	15 min